

# VU Research Portal

## **Connecting visions and voices: Involving service users in realizing 'good mental health care'**

van der Ham, A.J.

2013

### **document version**

Publisher's PDF, also known as Version of record

[Link to publication in VU Research Portal](#)

### **citation for published version (APA)**

van der Ham, A. J. (2013). *Connecting visions and voices: Involving service users in realizing 'good mental health care'*. Gildeprint.

### **General rights**

Copyright and moral rights for the publications made accessible in the public portal are retained by the authors and/or other copyright owners and it is a condition of accessing publications that users recognise and abide by the legal requirements associated with these rights.

- Users may download and print one copy of any publication from the public portal for the purpose of private study or research.
- You may not further distribute the material or use it for any profit-making activity or commercial gain
- You may freely distribute the URL identifying the publication in the public portal ?

### **Take down policy**

If you believe that this document breaches copyright please contact us providing details, and we will remove access to the work immediately and investigate your claim.

### **E-mail address:**

[vuresearchportal.ub@vu.nl](mailto:vuresearchportal.ub@vu.nl)

# CONTENTS

---

<b>Introduction</b>	<b>1</b>
<i>Chapter 1: Introduction</i>	3
<i>Chapter 2: Theoretical background</i>	11
<i>Chapter 3: Research design</i>	27
<b>Part 1: The role of service user involvement in mental health care</b>	<b>39</b>
<i>Chapter 4: Effects of the crisis card: an evaluation study</i>	41
<i>Chapter 5: The implementation of Psychiatric Advance Directives: experiences from a Dutch crisis card initiative</i>	53
<i>Chapter 6: Stimulating service user involvement and service user-provider dialogue through participatory video deliberations on long-term care in a psychiatric hospital</i>	59
<i>Chapter 7: Facilitators and barriers to service user involvement in mental health guidelines: lessons from the Netherlands.</i>	71
<i>Chapter 8: Evaluating service user involvement in clinical practice guidelines: lessons from the Multidisciplinary Guideline for Employment and Severe Mental Illness, The Netherlands.</i>	89
<b>Part 2: The potential of service user involvement in mental health care in low and middle income countries</b>	<b>105</b>
<i>Chapter 9: Integrating service user knowledge in the development of ‘good’ mental health care: challenges and opportunities in low and middle income countries.</i>	107
<i>Chapter 10: Perceptions of Mental Health and Help-Seeking Behavior in an Urban Community in Vietnam: An Explorative Study.</i>	121
<i>Chapter 11: The dynamics of migration-related stress and coping of female domestic workers from the Philippines: an exploratory study.</i>	135
<i>Chapter 12: Toward healthy migration: an exploratory study on the resilience of migrant domestic workers from the Philippines.</i>	145
<b>Conclusion and discussion</b>	<b>163</b>
<i>Chapter 13: Conclusions and discussion</i>	165
<b>References</b>	<b>181</b>
<b>Summary</b>	<b>213</b>
<b>Samenvatting</b>	<b>223</b>
<b>Dankwoord</b>	<b>233</b>