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Exploring good care with surveillance technology in residential care for vulnerable people

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Surveillance technologies (ST) such as video surveillance, GPS tags and movement sensors are increasingly being used in residential care for vulnerable people, even though they raise various concerns. What does morally good care with ST entail? This thesis tries to answer this question by exploring actual practices of ST using several empirical methods, instead of departing from specific theories of good care.

The thesis consequently shows that both the ideology and actual use of ST by caregivers and clients are highly ambivalent, showing the need for sound normative evaluation at a much earlier (design) stage.



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