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## **A patient is not a car**

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## APPENDICES

**Appendix 1. Description of interview data**

<b>Job title (translated)</b>	<b>Gender</b>	<b>Age</b>	<b>Educational Background</b>	<b>Hospital</b>	<b>'Lean phase'</b>	<b>Type of hospital</b>	<b>Date Interview</b>	<b>Duration (minutes)</b>
1 Senior Consultant Lean	f	35– 40	Industrial Engineering	1	3	General hospital (top-clinical center)	15-07-14	51
2 Consultant Process improvement and innovation	m	55– 60	Healthcare Science, Change management	2	2	University Medical Center	08-08-14	73
3 Manager Lean	m	25– 30	Business Economics	3	3	Specialist hospital	12-08-14	70
4 Consultant, Lean coach	f	45– 50	Nursing, Business Economics	4	2	University Medical Center	14-08-14	60
5 Manager Lean and care logistics, Chairman LIDZ network	m	35– 40	Business Administration	5	2	General hospital (top-clinical center)	20-08-14	165
6 Manager innovation	m	60– 65	Healthcare	6	1	Specialist hospital	26-08-14	95
7 Consultant and Program manager Operational Excellence	f	45– 50	Educational Sciences and Technology	7	4	University Medical Center	26-08-14	84
8 Manager care, Program manager care innovation	m	55– 60	Business Administration	8	1	University Medical Center	29-08-14	68
9 Program manager Streamlined working	f	35– 40	Civil Engineering	9	3	General hospital (top-clinical center)	04-09-14	85
10 Lean coach	m	40– 45	Healthcare, Business Administration	3	3	Specialist hospital	04-09-14	60
11 Lean coach Program healthcare innovation	m	45– 50	Nursing, Business Administration	8	1	University Medical Center	25-09-14	81
12 Program leader Lean Quality and process innovation	f	30– 35	Public Governance	10	2	University Medical Center	15-10-14	76
13 Project manager Lean/Trainer	m	30– 35	Nursing, Healthcare management	11	3	General hospital	17-10-14	20

	Lean Six Sigma Project manager Lean Six Sigma, Lean coach and Trainer	f	40–45	Nursing	11	3	General hospital		
14	Manager ward, TOC consultant	f	40–45	Management	12	2	General hospital	13-11-14	90
15	Innovation coach, primary process in check, care group management	m	40–45	Logistics management	13	3	General hospital (top-clinical center)	05-03-15	60
16	Head healthcare logistics	f	40–45	Industrial Engineering	14	1	Specialist hospital	03-04-15	73
17	Program leader Lean	f	40–45	Speech and language therapy, Business Administration	15	1	General hospital	07-04-15	74
18	Manager Innovation and Quality - Program manager new construction	f	40–45	Health Sciences	16	1	General hospital	14-04-15	71
19	Consultant Care Innovation	f	45–50	Nursing, Management	17	2	General hospital	16-04-15	83
20	Process coordinator, Lean manager	f	45–50	Management assistant, Project management	2	2	University Medical Center	23-04-15	73
21	Senior consultant	f	35–40	Business Engineering	18	3	General hospital	28-04-15	69
22	Senior policy officer	f	30–35	Medical informatics, Healthcare management	19	2	University Medical Center	29-04-15	71
23	Consultant Consultancy and Policy	f	55–60	Nursing, Management courses	20	1	General hospital	11-05-15	115
24	Program manager Lean	f	50–55	Occupational therapist, Healthcare policy and management	21	1	General hospital (top-clinical center)	13-05-15	49
25	Consultant Staff department Quality and Safety	f	40–45	Health Sciences	22	2	General hospital	20-05-15	74

26	Lean consultant, Head of unit	f	45–50	Health Sciences	23	2	University Medical Center	22-05-15	75
27	Quality manager	f	40–45	Food technology, Consumer Studies	24	2	General hospital	16-06-15	70
28	Staff member Quality and Safety - Lean Six Sigma	m	45–50	Physiotherapy	25	1	General hospital	23-06-15	80
29	Program manager	f	25–30	Health Sciences	26	1	General hospital	23-06-15	85
30	Policy officer, Official secretary	f	50–55	Nursing, management courses	26	1	General hospital	-	-
	Team leader, Project manager Lean	f	30–35	Nursing	27	-	General hospital	09-07-15	70
31	Program manager, Coach, Trainer	m	50–55	Business Administration	28	2	General hospital (top-clinical center)	10-07-15	100
32	Program manager Care logistics	f	40–45	Industrial Engineering	29	1	General hospital	21-07-15	70
33	Senior consultant, Lean coach	f	50–55	HTS, Business Engineering	30	2	General hospital	21-07-15	68
34	Head Quality and Safety	m	50–55	Psychology	31	1	General hospital	30-10-15	52
35	Coordinator Quality Assurance	m	40–45	Total Quality Management	32	2	General hospital	24-11-15	98
36	Program manager Lean Six Sigma	f	40–45	Medicine and Life Sciences, Sociology	33	3	General hospital	09-12-15	106
37	Management Consultant	m	30–35	Health Sciences	34	2	University Medical Center	09-12-15	86
38	Head Policy and Organization - Lean coach	f	45–50	Nursing	35	3	General hospital	11-12-15	68
39	Member board of directors	f	50–55	Economics	36	1	General hospital	13-01-16	42
40	Strategic consultant Lean and Capacity management	m	30–35	Business Economics	37	1	General hospital	15-01-16	80
41	Coordinator LIDZ network, Lean coach	f	35–40	Nutrition and Dietetics	-	-		09-06-15	82
42	Consultant Lean	m	-	-	-	-		10-09-14	132

	(external)							
43	Consultant Lean (external)	m	-	-	-	-	12-03-15	90
44	Representative health insurance company	m	-	-	-	-	09-04-14	65
45	Website Manager LIDZ network	m	-	-	-	-	02-05-14	96
								<b>3353 minutes (56 hours)</b>

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*\* Please note that, for reasons of anonymity, the order of the interviewees in this table does not correspond to the in-text interviewee numbers.*

**Appendix 2. Description of 'Gemba walks'**

	<b>Description</b>	<b>Hospital</b>	<b>Date Gemba walk</b>	<b>Duration (minutes)</b>
1	Presentation, tour of different departments and wrap up	3	04-09-14	168
2	Presentation, tour of two departments and wrap up	1	07-09-14	210
3	Gemba at health insurance company. Presentation, tour of different departments and wrap up	-	11-09-14	214
4	Presentation, tour of two departments and wrap up	8	25-09-14	193
5	Tour of one department	2	03-10-14	74
6	Presentation and wrap up	11	17-10-14	130
7	Presentation, tour of one department, wrap up	17	26-01-15	120
8	Presentation, tour of different departments, wrap up	13	05-03-14	180
9	Combined Gemba of two hospitals. Presentation, tours of 4 departments, wrap up	4 + 10	02-03-15	237
10	Presentation, tour of two departments and wrap up	15	07-04-15	200
				<b>1726 minutes (29 hours)</b>

**Appendix 3. Data set of 150 publications**

	<b>Author(s)</b>	<b>Year</b>	<b>Title</b>	<b>Journal / Book</b>
1	Abrahamson, E	2011	The iron cage: Ugly, uncool, and unfashionable	Organization Studies
2	Abrahamson, E; Eisenman, M	2008	Employee-management techniques: Transient fads or trending fashions?	Administrative Science Quarterly
3	Abrahamson, E; Fairchild, G	1999	Management fashion: Lifecycles, triggers, and collective learning processes	Administrative Science Quarterly
4	Ahrne, G; Aspers, P; Brunsson, N	2015	The organization of markets	Organization Studies
5	Alcouffe, S; Berland, N; Levant, Y	2008	Actor-networks and the diffusion of management accounting innovations: A comparative study	Management Accounting Research
6	Aldrich, HE; Yang, TT	2012	Lost in translation: Cultural codes are not blueprints	Strategic Entrepreneurship Journal
7	Ansari, S; Reinecke, J; Spaan, A	2014	How are practices made to vary? Managing practice adaptation in a multinational corporation	Organization Studies
8	Ansari, SM; Fiss, PC; Zajac, EJ	2010	Made to fit: How practices vary as they diffuse	Academy of Management Review
9	Backhouse, J; Hsu, CW; Silva, L	2006	Circuits of power in creating de jure standards: Shaping an international information systems security standard	MIS Quarterly
10	Barinaga, E	2008	The information society: A global discourse and its local translation into regional organizational practices	Management Practices In High-Tech Environments
11	Barrett, M; Heracleous, L; Walsham, G	2013	A rhetorical approach to it diffusion: Reconceptualizing the ideology-framing relationship in computerization movements	MIS Quarterly
12	Baskerville, RL; Myers, MD	2009	Fashion waves in information systems research and practice	MIS Quarterly
13	Benders, J	1999	Tricks and trucks: a case study of organization concepts at work	International Journal Of Human Resource Management
14	Benders, J; Van den Berg, RJ; Van Bijsterveld, M	1998	Hitch-hiking on a hype: Dutch consultants engineering re-engineering	Journal of Organizational Change Management
15	Benders, J; Van Veen, K	2001	What's in a fashion? Interpretative viability and management fashions	Organization
16	Berglund, J; Werr, A	2000	The invincible character of management consulting rhetoric: How one blends incommensurates while keeping them apart	Organization
17	Berland, N; Chiapello E	2009	Criticisms of capitalism, budgeting and the double enrolment: budgetary control rhetoric and social reform in France in the 1930s and 1950s	Accounting, Organizations and Society
18	Birkinshaw, J; Hamel, G; Mol, MJ	2008	Management innovation	Academy of Management Review

19	Boedker, C; Runnalls, JM	2013	Making innovation happen using accounting controls	Handbook Of Organizational And Managerial Innovation Journal of Business Ethics
20	Bondy, K; Moon, J; Matten, D	2012	An institution of corporate social responsibility (CSR) in multi-national corporations (MNCs): Form and implications	Organization Studies
21	Bort, S; Kieser, A	2011	Fashion in organization theory: An empirical analysis of the diffusion of theoretical concepts	Journal of Organizational Change Management Management Accounting Research
22	Bos, RT; Heusinkveld S	2007	The guru's gusto: Management fashion, performance and taste	Strategic Organization
23	Bourguignon, A; Malleret, V; Norreklit, H	2004	The American balanced scorecard versus the French tableau de bord: The ideological dimension	Academy of Management Review
24	Boxenbaum, E; Battilana, J	2005	Importation as innovation: Transposing managerial practices across fields	International Journal of Project Management
25	Boxenbaum, E; Rouleau, L	2011	New knowledge products as bricolage: Metaphors and scripts in organizational theory	Management Accounting Research
26	Breese, R; Jenner, S; Serra, CEM; Thorp, J	2015	Benefits management: Lost or found in translation	Management (France)
27	Brignall, S; Modell, S	2000	An institutional perspective on performance measurement and management in the 'new public sector'	Scandinavian Journal of Management Scandinavian Journal of Management
28	Bromley, P; Hwang, H; Powell, WW	2012	Decoupling revisited: Common pressures, divergent strategies in the US nonprofit sector	Journal of Management
29	Brunsson, N	1997	The standardization of organizational forms as a cropping-up process	Accounting, Organizations and Society
30	Carmona, S; Gutierrez, I	2003	Vogues in management accounting research	Journal of Management Studies
31	Chandler, D; Hwang, H	2015	Learning from learning theory: A model of organizational adoption strategies at the microfoundations of institutional theory	Human Relations Organization
32	Chua, WF	1995	Experts, networks and inscriptions in the fabrication of accounting images: A story of the representation of three public hospitals	Journal of Organizational Change Management
33	Clark, T; Salaman, G	1998	Telling tales: Management gurus' narratives and the construction of managerial identity	
34	Collins, D	2004	Who put the con in consultancy? Fads, recipes and 'vodka margarine'	
35	Collins, D	2004	The machinations of change: Beepeearr, debunking and the 'in-between'	
36	Collins, D	2003	The branding of management knowledge: Rethinking management 'fads'	



37	Cooper, DJ; Ezzamel, M	2013	Globalization discourses and performance measurement systems in a multinational firm	Accounting, Organizations and Society
38	Corbett-Etchevers, I; Mounoud, E	2011	A narrative framework for management ideas: Disclosing the plots of knowledge management in a multinational company	Management Learning
39	Crucini, C; Kipping, M	2001	Management consultancies as global change agents? Evidence from Italy	Journal of Organizational Change Management
40	D'aunno, T; Kimberly, JR; De Pouvourville, G	2008	Conclusions: The global diffusion of casemix	The Globalization Of Managerial Innovation In Health Care
41	Dechow, N	2006	Cultivation or civilization? Popular management concepts and their role in reshaping the way management is understood	Management Education And Humanities
42	Degn, L	2015	Sensemaking, sensegiving and strategic management in Danish higher education	Higher Education
43	Delmestri, G; Walgenbach, P	2009	Interference among conflicting institutions and technical-economic conditions: The adoption of the assessment center in French, German, Italian, UK, and us multinational firms	International Journal of Human Resource Management
44	Delmestri, G; Wezel, FC	2011	Breaking the wave: The contested legitimation of an alien organizational form	Journal of International Business Studies
45	Diedrich, A; Guzman, G	2015	From implementation to appropriation: Understanding knowledge Management System development and introduction as a process of translation	Journal of Knowledge Management
46	Doorewaard, H; Van Bijsterveld, M	2001	The osmosis of ideas: An analysis of the integrated approach to IT management from a translation theory perspective	Organization
47	Edenius, M; Styhre, A	2006	Knowledge management in the making: Using the balanced scorecard and e-mail systems	Journal Of Knowledge Management
48	Ferlie, E; Fitzgerald, L; Wood, M; Hawkins, C	2005	The nonspread of innovations: The mediating role of professionals	Academy of Management Journal
49	Fincham, R; Roslender, R	2004	Rethinking the dissemination of management fashion accounting for intellectual capital in UK case firms	Management Learning
50	Fiss, PC; Kennedy, MT; Davis, GF	2012	How golden parachutes unfolded: Diffusion and variation of a controversial practice	Organization Science
51	Fiss, PC; Zajac, EJ	2006	The symbolic management of strategic change: Sensegiving via framing and decoupling	Academy of Management Journal
52	Frandsen, F; Johansen, W	2011	Rhetoric, climate change, and corporate identity management	Management Communication Quarterly

53	Frenkel, M	2005	The politics of translation: How state-level political relations affect the cross-national travel of management ideas	Organization
54	Frenkel, M	2008	The multinational corporation as a third space: Rethinking international management discourse on knowledge transfer through Homi Bhabha	Academy of Management Review
55	Frenkel, M; Shenhav, Y	2003	From Americanization to colonization: The diffusion of productivity models revisited	Organization Studies
56	Frenkel, M	2005	Communicating management: The role of the mass media in the institutionalization of professional management and productivity discourse in Israel	Scandinavian Journal of Management
57	Gherardi, S; Nicolini, D	2000	To transfer is to transform: the circulation of safety knowledge	Organization
58	Giroux, H	2006	It was such a handy term: Management fashions and pragmatic ambiguity	Journal of Management Studies
59	Giroux, H; Taylor, JR	2002	The justification of knowledge tracking the translations of quality	Management Learning
60	Gond, JP; Boxenbaum, E	2013	The glocalization of responsible investment: Contextualization work in France and Quebec	Journal of Business Ethics
61	Gondo, MB; Amis, JM	2013	Variations in practice adoption: The roles of conscious reflection and discourse	Academy of Management Review
62	Grafstrom, M; Windell, K	2011	The role of infomediaries: CSR in the business press during 2000-2009	Journal of Business Ethics
63	Graham, I; Williams, R	2005	The use of management texts: Hammer's reengineering	Scandinavian Journal of Management
64	Grand, S; Ackeret, A	2012	Management knowledge: A process view	Constructing Identity In And Around Organizations
65	Greenwood, R; Suddaby, R; Hinings, CR	2002	Theorizing change: The role of professional associations in the transformation of institutionalized fields	Academy of Management Journal
66	Gross, C; Heusinkveld, S; Clark, T	2015	The active audience? Gurus, management ideas and consumer variability	British Journal of Management
67	Helin, S; Babri, M	2015	Travelling with a code of ethics: A contextual study of a Swedish MNC auditing a Chinese supplier	Journal of Cleaner Production
68	Helin, S; Sandstrom, J	2010	Resisting a corporate code of ethics and the reinforcement of management control	Organization Studies
69	Hertvigg, M	2012	Institutional effects in the adoption of e-business-technology evidence from the German automotive supplier industry	Information and Organization
70	Heusinkveld, S	2013	The management idea factory: Innovation and commodification in management consulting	The Management Idea Factory: Innovation And Commodification In Management Consulting
71	Heusinkveld, S; Benders, J	2012	Consultants and organization concepts	The Oxford Handbook Of Management Consulting

72	Heusinkveld, S; Benders, J	2001	Surges and sediments: Shaping the reception of reengineering	Information and Management
73	Heusinkveld, S; Benders, J	2005	Contested commodification: Consultancies and their struggle with new concept development	Human Relations
74	Heusinkveld, S; Benders, J; Hillebrand, B	2013	Stretching concepts: The role of competing pressures and decoupling in the evolution of organization concepts	Organization Studies
75	Heusinkveld, S; Sturdy, A; Werr, A	2011	The co-consumption of management ideas and practices	Management Learning
76	Heusinkveld, S; Visscher, K	2012	Practice what you preach: How consultants frame management concepts as enacted practice	Scandinavian Journal of Management
77	Hirschheim, R; Murungi, DM; Pena, S	2012	Witty invention or dubious fad? Using argument mapping to examine the contours of management fashion	Information and Organization
78	Hodgson, D; Cicmil, S	2007	The politics of standards in modern management: Making 'the project' a reality	Journal of Management Studies
79	Hoeyer, K	2009	Informed consent: The making of a ubiquitous rule in medical practice	Organization
80	Hollerer, MA	2013	From taken-for-granted to explicit commitment: The rise of CSR in a corporatist country	Journal of Management Studies
81	Hwang, H; Bromley, P	2015	Internal and external determinants of formal plans in the nonprofit sector	International Public Management Journal
82	Hyvonen, T; Jaervinen, J; Pellinen, J	2008	A virtual integration-the management control system in a multinational enterprise	Management Accounting Research
83	Jensen, TB; Kjaergaard, A; Svejvig, P	2009	Using institutional theory with sensemaking theory: A case study of information system implementation in healthcare	Journal of Information Technology
84	Kantola, A; Seeck, H	2011	Dissemination of management into politics: Michael Porter and the political uses of management consulting	Management Learning
85	Kelemen, M	2000	Too much or too little ambiguity: The language of total quality management	Journal of Management Studies
86	King, BG; Clemens, ES; Fry, M	2011	Identity realization and organizational forms: Differentiation and consolidation of identities among Arizona's charter schools	Organization Science
87	Kirkpatrick, I; Bullinger, B; Lega, F; Dent, M	2013	The translation of hospital management models in European health systems: A framework for comparison	British Journal of Management
88	Koch, C	2001	Enterprise resource planning: Information technology as a steamroller for management politics?	Journal of Organizational Change Management
89	Lea, M; O Shea, T; Fung, P	1995	Constructing the networked organization - content and context in the development of electronic communications	Organization Science

90	Lee, N; Hassard, J	1999	Organization unbound: Actor-network theory, research strategy and institutional flexibility	Organization
91	Lervik, JE; Lunnan, R	2004	Contrasting perspectives on the diffusion of management knowledge - performance management in a Norwegian multinational	Management Learning
92	Lounsbury, M	2007	A Tale of Two Cities: Competing Logics and Practice Variation in the Professionalizing of Mutual Funds	Academy of Management Journal
93	Love, EG; Cebon, P	2008	Meanings on multiple levels: The influence of field-level and organizational-level meaning systems on diffusion	Journal of Management Studies
94	Lyytinen, K; Newman, M; Al-Muharfi, A	2009	Institutionalizing enterprise resource planning in the Saudi steel industry: A punctuated socio-technical analysis	Journal of Information Technology
95	Mason, K; Spring, M	2011	The sites and practices of business models	Industrial Marketing Management
96	Mazza, C; Alvarez, JL	2000	Haute couture and pret-a-porter: The popular press and the diffusion of management practices	Organization Studies
97	Meyer, RE; Hollerer, MA	2010	Meaning structures in a contested issue field: A topographic map of shareholder value in Austria	Academy of Management Journal
98	Moisander, J; Stenfors, S	2009	Exploring the edges of theory-practice gap: Epistemic cultures in strategy-tool development and use	Organization
99	Morris, T; Lancaster, Z	2006	Translating management ideas	Organization Studies
100	Mueller, F; Carter, C	2005	The scripting of total quality management within its organizational biography	Organization Studies
101	Mueller, F; Whittle, A	2011	Translating management ideas: A discursive devices analysis	Organization Studies
102	Nielsen, JA; Mathiassen, L; Newell, S	2014	Theorization and translation in information technology institutionalization: Evidence from Danish home care	MIS Quarterly
103	Nijholt, JJ; Benders, J	2007	Coevolution in management fashions: The case of self-managing teams in the Netherlands	Group and Organization Management
104	Nijholt, JJ; Heusinkveld, S; Benders, J	2014	Handling management ideas: Gatekeeping, editors and professional magazines	Scandinavian Journal of Management
105	O'Mahoney, J	2007	The diffusion of management innovations: The possibilities and limitations of memetics	Journal of Management Studies
106	O'Mahoney, J; Heusinkveld, S; Wright, C	2013	Commodifying the commodifiers: The impact of procurement on management knowledge	Journal of Management Studies

107	O'Mahoney, J; Sturdy, A	2015	Power and the diffusion of management ideas: The case of McKinsey and Co	Management Learning
108	Oberg, A; Walgenbach, P	2008	Hierarchical structures of communication in a network organization	Scandinavian Journal of Management
109	Ormrod, S; Ferlie, E; Warren, F; Norton, K	2007	The appropriation of new organizational forms within networks of practice: Founder and founder-related ideological power	Human Relations
110	Özen, S; Berkman, U	2007	Cross-national reconstruction of managerial practices: TQM in Turkey	Organization Studies
111	Papadopoulos, T; Radnor, Z; Merali, Y	2011	The role of actor associations in understanding the implementation of Lean thinking in healthcare	International Journal of Operations and Production Management
112	Pentland, BT; Feldman, MS	2007	Narrative networks: Patterns of technology and organization	Organization Science
113	Perkmann, M; Spicer, A	2008	How are management fashions institutionalized? The role of institutional work	Human Relations
114	Pollock, N; Williams, R	2009	The sociology of a market analysis tool: How industry analysts sort vendors and organize markets	Information and Organization
115	Preston, AM; Cooper, DJ; Coombs, RW	1992	Fabricating budgets: A study of the production of management budgeting in the national health service	Accounting, Organizations and Society
116	Quattrone, P; Hopper, T	2005	A 'time' space odyssey': Management control systems in two multinational organizations	Accounting, Organizations and Society
117	Quattrone, P; Hopper, T	2001	What does organizational change mean? Speculations on a taken for granted category	Management Accounting Research
118	Reay, T; Chreim, S; Golden-Biddle, K; Goodrick, E; Williams, BE; Casebeer, A; Pablo, A; Hinings, CR	2013	Transforming new ideas into practice: An activity based perspective on the institutionalization of practices	Journal of Management Studies
119	Roberts, J	2011	A communities of practice approach to management knowledge dissemination	Handbook of Research on Communities of Practice for Organizational Management and Networking
120	Rocha, RS; Granerud, L	2011	The search for legitimacy and organizational change: The agency of subordinated actors	Scandinavian Journal of Management
121	Røvik, KA	2011	From fashion to virus: An alternative theory of organizations' handling of management ideas	Organization Studies
122	Ruling, CC	2005	Popular concepts and the business management press	Scandinavian Journal of Management

123	Saka, A	2004	The cross-national diffusion of work systems: Translation of Japanese operations in the UK	Organization Studies
124	Scheiber, F	2015	Dressing up for diffusion: Codes of conduct in the German textile and apparel industry, 1997-2010	Journal of Business Ethics
125	Scott, SV; Wagner, EL	2003	Networks, negotiations, and new times: The implementation of enterprise resource planning into an academic administration	Information and Organization
126	Sturdy, A	2004	The adoption of management ideas and practices - theoretical perspectives and possibilities	Management Learning
127	Sturdy, A; Brocklehurst, M; Winstanley, D; Littlejohns, M	2006	Management as a (self) confidence trick: Management ideas, education and identity work	Organization
128	Sturdy, A; Clark, T; Fincham, R; Handley, K	2009	Between innovation and legitimation-boundaries and knowledge flow in management consultancy	Organization
129	Sturdy, A; Handley, K; Clark, T; Fincham, R	2009	Management consultancy: Boundaries and knowledge in action	Management Consultancy: Boundaries And Knowledge In Action
130	Sturdy, A; Wright, C	2008	A consulting diaspora? Enterprising selves as agents of enterprise	Organization
131	Sturdy, A; Wright, C; Wylie, N	2015	Management as consultancy: Neo-bureaucracy and the consultant manager	Management as consultancy: Neo-bureaucracy and the consultant manager
132	Styhre, A	2001	Kaizen, ethics, and care of the operations: management after empowerment	Journal of Management Studies
133	Styhre, A	2002	Thinking with and: Management concepts and multiplicities	Organization
134	Suddaby, R; Greenwood, R	2001	Colonizing knowledge: Commodification as a dynamic of jurisdictional expansion in professional service firms	Human Relations
135	Swan, J	2011	Managing knowledge work	The Oxford Handbook Of Management Information Systems: Critical Perspectives And New Directions
136	Tempel, A; Walgenbach, P	2007	Global standardization of organizational forms and management practices? What new institutionalism and the business-systems approach can learn from each other	Journal of Management Studies
137	Valsecchi, R; Wise, S; Mueller, F; Smith, C	2012	The practice of teamwork in health industry call centres	Employee Relations

138	Van der Duim, R; Van Marwijk, R	2006	The implementation of an environmental management system for Dutch tour operators: An actor-network perspective	Journal of Sustainable Tourism
139	Van Rossem, A; Van Veen, K	2011	Managers' awareness of fashionable management concepts: An empirical study	European Management Journal
140	Van Veen, K; Bezemer, J; Karsten, L	2011	Diffusion, translation and the neglected role of managers in the fashion setting process: The case of MANS	Management Learning
141	Waeraas, A; Byrkjeflot, H	2012	Public sector organizations and reputation management: Five problems	International Public Management Journal
142	Waeraas, A; Sataoen, HL	2014	Trapped in conformity? Translating reputation management into practice	Scandinavian Journal of Management
143	Waldorff, SB	2013	Accounting for organizational innovations: Mobilizing institutional logics in translation	Scandinavian Journal of Management
144	Waldorff, SB; Greenwood, R	2011	The dynamics of community translation: Danish health-care centres	Communities and Organizations
145	Werr, A; Stjernberg, T	2003	Exploring management consulting firms as knowledge systems	Organization Studies
146	Westrup, C	2005	Management fashions and information systems	Handbook Of Critical Information Systems Research: Theory And Application
147	Wilhelm, H; Bort, S	2013	How managers talk about their consumption of popular management concepts: Identity, rules and situations	British Journal of Management
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